



**NEWS RELEASE  
FOR IMMEDIATE RELEASE**

Contact: Moha Mehta  
Physicians Immediate Care  
[mmehta@visitphysicians.com](mailto:mmehta@visitphysicians.com)  
847.257.6864

## **ILLINOIS' LEADING URGENT CARE PROVIDER MOVES DEKALB/SYCAMORE CLINIC TO A NEW, STATE-OF-THE-ART FACILITY**

**SYCAMORE, IL, April 22, 2014** – Today, Physicians Immediate Care celebrated the opening of its new DeKalb Avenue clinic with Mayor John Rey of DeKalb, Mayor Ken Mundy of Sycamore and members of the DeKalb and Sycamore Chambers of Commerce. Providing area residents with a convenient solution to their urgent and unexpected health care needs, the 3,300 square-foot clinic at 2496 DeKalb Avenue (across from Kishwaukee Community Hospital) is open weekdays from 8 a.m. to 8 p.m. and 9 a.m. to 4 p.m. on weekends. The walk-in clinic features X-ray, lab testing and five exam rooms, including a pediatric room and a trauma room, for treating non-life threatening injuries and illnesses and performing minor surgical procedures. Physicians Immediate Care also offers physical therapy right on site.

“We’re thrilled to have moved to a brand new, state-of-the-art facility that is easier to find and just a half mile from our former location, making it really convenient for our patients,” said Dr. Cynthia Susedik, on-site physician at Physicians Immediate Care who is board certified in emergency medicine. “Some injuries and illnesses just can’t wait. When someone in DeKalb or Sycamore can’t get into their family doctor and it isn’t severe enough for the ER, we’re here to help.”

“We strive to provide a great experience for every patient, and we’re proud that our patients rate us 4.5 out of 5 stars with over 5,000 reviews,” said Cindy Donohoe, Customer Experience Officer at Physicians Immediate Care. “And we know that our experience starts for many at home; that’s why we’ve focused on developing our online and mobile tools, too.”

At [www.visitphysicians.com/dekalb](http://www.visitphysicians.com/dekalb), patients can see current wait times, get directions and check in online from home before walking in. They can learn more about the education, experience and board certifications of the clinic’s physicians and physician assistants. Plus, they can see what insurance is accepted. For the 13% of DeKalb County residents that are uninsured, Physicians Immediate Care openly publishes a three-tiered pricing plan online with set rates so patients know what to expect without worrying about billing surprises.

Physicians Immediate Care also helps thousands of Illinois businesses control their health care costs, treating injuries that happen at work and handling drug or alcohol testing and pre-employment physicals. Physicians Immediate Care, the largest urgent care provider in Illinois\*, has been serving employers in just about every industry for over 25 years.

### **About Physicians Immediate Care**

Physicians Immediate Care, also known as Physicians Urgent Care, is a Midwest leader in urgent care and occupational health. For over 25 years, it has provided affordable, convenient medical care to more than one million patients. The company is dedicated to building healthy communities by providing remarkable care you can count on, when and where you need it. Its network of more than 25 clinics are each fully-equipped to provide X-rays, lab work, minor surgical procedures, immunizations and drug and alcohol tests. For locations and services, go to [visitphysicians.com](http://visitphysicians.com).

\*Based on number of clinics as reported in The ConvUrgentCare Report, December 2013