

NOTIFICATION TO PATIENTS

Patient Rights/Responsibilities

The patient has the right

1. To be treated with courtesy and respect, with appreciation of his or her individual dignity and with protection of his or her need for privacy
2. To prompt and reasonable response to questions and requests.
3. To know who is providing medical services and who is responsible for his or her care.
4. To know what patient support services are available, including whether an interpreter is available if he or she does not speak English.
5. To inspect and copy your health care and billing record – you may exercise this right by delivering the request to our office in writing
6. To request that your health care record be amended to correct incorrect or incomplete information – you may exercise this right by delivering the request to our office in writing
7. To know, upon request and in advance of treatment, whether the health care provider or health care facility accepts the Medicare assignment rate.
8. To receive, upon request, prior to treatment, a reasonable estimate of charges for medical care.
9. To be given by the health care provider information concerning diagnosis, planned course of treatment, alternatives, risks and prognosis.
10. To refuse treatment, except as otherwise provided by law.
11. To receive impartial access to medical treatment or accommodations, regardless of race, national origin, religion, physical handicap, or source of payment.
12. To receive treatment for any emergency medical condition that will deteriorate from failure to provide treatment.
13. To participate in decisions involving their health care, unless contraindicated by concerns for their health.

A patient is responsible

1. For providing to the health care provider, to the best of his or her knowledge, accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to his or her health.
2. For reporting unexpected changes in his or her condition to the health care provider.
3. For reporting to the healthcare provider whether he or she comprehends a contemplated course of action and what is expected of him or her.
4. For following the treatment plan recommended by the health care provider.
5. For keeping appointments and when he or she is unable to do so for any reason, for notifying the health care facility.
6. For his or her actions if he or she refused treatment or does not follow the health care provider's instructions.
7. For assuring that the financial obligations of his or her health care are fulfilled as promptly as possible.
8. For following facility rules and regulations affecting patient care and conduct.
9. For consideration and respect of the facility staff and property.
10. For reporting pain and working with your provider to make a pain relief plan.
11. For disposition of their valuables, as the facility does not assume this responsibility.

A full copy of this notice is available upon request. Questions or concerns should be directed to the Quality and Compliance Officer, Lori Swanson, at lswanson@visitphysicians or 779-221-2221.

www.visitphysicians.com

physicians
immediate care™